



THE

DEPARTMENT OF THE AIR FORCE
509 MISSION SUPPORT GROUP (AFGS)
WHITEMAN AIR FORCE BASE, MISSOURI

NEW LIFE



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FROM THE COMMANDER

The men and women of Whiteman Air Force Base Cordially invite you and other military retirees from all branches of the Armed services to our Annual Retiree Appreciation Day (RAD) scheduled for 05 October 2013. As part of the activities, I plan to offer you an update on our installation and answer as many questions/concerns as possible. We are honored to host this event for you and hope you will make plans to attend.

FROM THE DIRECTOR

Registration for RAD starts at 0700, at the Mission's End (The Club). Please put **Retiree Appreciation Day on your calendar**. You can contact us locally at **660-687-6457** or toll free at **1-800-303-5608**. You can also e-mail us at 509.bw.retirees.affairs.office@us.af.mil to get our online newsletter go to www.whiteman.af.mil and look for Whiteman Links, click on Retiree Activities and follow the prompts for our newsletter. **If you live in the local area and would like to volunteer some of your time to answer the phone and assist other retirees/spouses give us call. "STILL SERVING"**

GET A HEAD START ON YOUR RETIREMENT

Applying online for Social Security benefits means there is no need to visit a Social security office or wait for a scheduled appointment with a Social Security representative. Retiring on line can take as little as 15 minutes. There are no forms to sign and, in most cases, no documents to submit. Go online to apply for benefits at

www.socialsecurity.gov/applyonline.

TRICARE AND EXPRESS SCRIPTS

Often asked question: How do I contact Express Scripts to set up a mail order account and get my prescriptions transferred? You can do that on the web at <http://express-scripts.com/TRICARE/>.

Many prefer to contact them by phone at 1-877-363-1433 (**FOR HEARING IMPAIRED, TTY1-877-540-6261**)

NEW VA CLINIC OPENS IN MO

Veterans in southern Missouri now have a new VA community-base outpatient clinic (CBOC). The new clinic in West Plains is open and taking appointments for primary care, prescription, labs and more. The clinic is open Monday-Friday, 8 A.M.-4:30 P.M. for more information, visit: www.popularbluff.va.gov/visitor/westplain.asp or the new clinic at (417) 257-2454.

INFORMATION OF INTEREST TO RETIREES

1. A Presidential Memorial certificate is available to family members for deceased retirees. Obtain a copy of VA Form 40-0247 from your local VA office, or go to the internet, using goggle search, enter "VA Form 40-0247" and you can print a copy. You must include a zerox copy of the retiree's discharge (Usually DD Form 214).
2. "Commissary shopper" valuable coupons may be obtained by applying on the internet www.commissaryshopper.com You will be required to provide the name of the commissary you shop at.
3. Retirees who do not have a computer internet setup are advised to check with the local library, most of them have computer networks, although you might have to schedule your time to use their computers

MILITARY PERSONNEL FLIGHT

Customer Service (ID Cards, DEERS)

The MPF Customer Service Office is located at 509 Spirit Blvd, Suite 117 (Wing Headquarters Bldg, Base Flag in front). Telephone# is (660) 687-6426.

If you are coming in to get a new ID card, we recommend you **call ahead** to ensure the

DEERS/RAPIDS computers are up and running.
You must have two forms of ID, one with picture.
Hours of operation are:
0730-1630 Mon thru Fri
Closed weekends and holidays
Retiree Day Only 1200-1400

CASUALTY/SURVIVOR BENEFITS

The Casualty Assistance / Survivor Benefits Office is located at 750 Arnold Ave. Rm. 155. We recommend **you call ahead** for an appointment if you need personal assistance. Telephone # is (660) 687-6434. Hours of operation are: 0730-1630 Mon thru Fri

LEGAL OFFICE

The Legal Office is located at 509 Spirit Blvd, Suite 203. Telephone# is (660) 687-6809.
Hours of operation are:
Legal Assistance/Wills are by appointment only
0800-1000 Mon and Tues
1300-1500 Wed and Thurs
Notaries and Powers-of-Attorney
0730-1630 Mon thru Fri
Claims by Appointment call (660) 687-6809

TRICARE RETIREE DENTAL PROGRAM

Major services are also available to help keep good dental health on track

Early diagnosis and prevention of dental disease is essential to good dental health. The TRICARE Retiree Dental Program (TRDP) provides the coverage necessary to help enrollees maintain good oral health and often prevent the need for major dental treatment down the road. Benefits available to TRDP enrollees include diagnostic and preventive care such as regular oral exams and x-rays, routine cleanings and fluoride treatments. Diagnostic dental procedures like oral exams and x-rays—which are covered by the TRDP at 100 percent of the program's allowable amount and are not applicable to the annual deductible and maximums—help the dentist screen for changes in the oral tissues and detect some diseases at a stage when they can be more successfully treated. Visit www.trdp.org for complete information about all the benefits available under the TRDP, or call Delta Dental of California, TRDP contract administrator, toll-free at 888-838-8737.

MEDICAL RETIREE DAY HEALTH EDUCATION AND SCREENING

The 509th Medical Group (MDG) will provide health education and screening to include blood pressure and weight checks on Retiree Day. You need not fast for any length of time as cholesterol and glucose testing will not be available. The screenings will be conducted from

0700 to 1130 hours on October 05 at the same location where activities will be held.

WHITEMAN TRICARE APPOINTMENTS: 1-877-988-9378

Whiteman pharmacy hours are: 0730 - 1630 Mon thru Fri. Closed the second Wed of each month, for training, at 1200. Closed weekends, down days and holidays. It is always advisable to call the pharmacy at (800) 334-2958, or (660) 687-2188 to confirm that it is open before making a trip to the base.

SECURITY FORCES SQUADRON

Visitor Center: Located next to Spirit Gate, off Hwy 23. Telephone # is (660) 687-2833.

Services: Visitor passes. **A valid driver's license or photo ID is required. Vehicle registration and proof of current insurance must be available in the vehicle.**
OPEN 24 HOURS EVERY DAY

FINANCIAL SERVICES

The 509th Comptroller Squadron is located at 509 Spirit Blvd, Suite 115A (Wing Headquarters Bldg, Base Flag in front). Our phone numbers are (660) 687-2006 and our fax number is (660) 687-2758. Our e-mail is 509cps.fcs@whiteman.af.mil. Be sure to include your social security number and a day time phone number in your e-mail inquiry.

Hours of operation are:

0900-1500 Mon thru Fri

Closed weekends, down days and holidays

Retiree Day Only 1200-1430

The spring 2013 mypay release will affect all users and be phased in over the next 5 months, beginning May 11, 2013. It requires users to change their password every 60 days using stronger 15 to 30 character passwords. The change strengthens security and complies with current Defense department guidelines. For more information visit my pay at: <https://mypay.dfas.mil/mypay> or call: 1-800-321-1080 ,

FORCE SUPPORT SQUADRON (FSS)

The men and women of the 509th Force Support Squadron bid you a hearty Welcome! We know you will have an informative, fun day during the Retiree Day events. Be sure to take advantage of the products and services we offer all year long. We are proud of our contribution to the Whiteman AFB mission. From bowling leagues to golf tournaments to catered parties and weddings to adventure trips for local attractions, we stand ready to serve you. The following facilities offer specials for you on Retiree Day, Oct 05.

- Stars & Stripes Bowling Center: \$1 shoe rental and \$1 games as well as a 30% discount on their lunch menu except alcoholic beverages.

- Free round of golf at Royal Oaks Golf Course with cart rental.

For up-to-date information on all FSS activities, events and programs, please visit our web site at www.whitemanservices.com where you'll find links for each of our facilities as well as our monthly magazine *Connection*. You may also take advantage of our online comment card <https://ice.disa.mil> to let us know how we're doing. If you would like to contact the 509th Force Support Squadron, you may send an email to marketing@whiteman.af.mil or telephone (660)-687-6525. Again, welcome, and have a great Services day!

BASE EXCHANGE (AAFES)

Store hours are:

Mon thru Sat	0900 - 1900
Sun	1100 - 1700
Holidays	Closed

Toyland opens for the Christmas Season 21 Sept.

The Bi-monthly Tire Sale @ 0900-1400: 3 Aug and 5 Oct 2013.

AAFES annual **"Still Serving"** weekends will be 5-18 Oct.

Questions or information call (660) 563-3001.

COMMISSARY (DeCA)

Hours of operation are:

Mon	Closed
Tues thru Sat	0900-1830
Sun	1000-1830
Tues thru Fri	0800-0900 Early Bird Shopping- Self Checkout only.

UPCOMING DeCA PROMOTIONS:

Commissary Sale September 14 and 15

Holiday Hours:

Tues	Oct 15	Closed
Mon	Nov 11	Closed (Veteran's Day)
Mon	Nov 25	Open 0900-1830
Thurs	Nov 28	Closed (Thanksgiving Day)
Mon	Dec 23	Open 0900-1830
Wed	Dec 25	Closed (Christmas Day)
Wed	Jan 01	Closed (New Year's Day)

Check the Website at commissaries.com for additional closing hours. Questions or comments? Call to speak to a member of management at: (660) 687-5655.

RICHARDS GEBEUR COMMISSARY NEWS

Labor Day Sale/Farmer's Market August 30, 31 & Sept 1.

RETIREE ACTIVITY OFFICE CANNOT CHANGE YOUR MAILING ADDRESS

We receive our official mailing list from MY PAY DFAS.

DISCLAIMER

The New Life is published by the Whiteman AFB Retiree Activities Office (RAO) to inform retirees and their family members of changes in legislation, defense policy and other matters affecting their military rights, benefits and obligations. While every effort is made to verify the accuracy of the information contained herein, the RAO staff cannot guarantee the accuracy of the information furnished by outside agencies. Views and opinion expressed in this Newsletter are not necessarily those of the Department of the Air Force or of the publishing agency or command.

SPECIAL NOTES

Customer Service (DEERS, ID cards): Located in bldg 509 (Wing HQ). 1st floor, south door, suite 117, open 1200 to 1400 hours October 5 for **Retiree Appreciation Day (RAD)** only.

Visitor Center: is located at the Spirit Gate (Hwy 23) **Open 24 HOURS EVERY DAY. A VALID DRIVER'S LICENSE OR PHOTO ID IS REQUIRED.** Guest must register in the Visitor Center.

Commissary: OPEN 0900 to 1800 Hours on Saturday and 1000 to 1830 Hours on Sunday.

Base Exchange: OPEN 0900 to 1900 Hours on Saturday and 1100 to 1800 Hours on Sunday

STD MAIL



RETIREE DAY RESERVATION FORM

NAME _____ RANK _____ BRANCH OF SERVICE _____

THIS YEAR THE LUNCH CHOICES ARE:

THE CLUB: Lunch Buffett: Includes two choices of meats, salad bar, two choices of vegetables, dessert, Coffee, water, and sodas. Cost \$8.00 for members and \$10.50 for non-members . A prepaid gift card maybe obtained, however prior coordination must be made with RAO, 1-800-303-5608/1-660-687-6457.

OZARK INN (Base Dining Facility): include salad bar, meats, vegetables, pastries and drinks. All entrees are A laCarte. Most meals cost from \$3.00 to \$5.00. (Prices are subject to change).

BOWLING CENTER: Retiree Day Special, between 1100-1300, will be 30% off on any snack bar menu items (Alcoholic beverage not included).

BASE EXCHANGE FOOD COURT: Burger King, TACO Bell, Pizza and an assortment of Sandwiches.

PLEASE CIRCLE YOUR CHOICE BELOW AND INDICATE THE NUMBER IN YOUR PARTY.

- | | | |
|---------------------|--------------------|---------------------------|
| 1. The CLUB _____ | 2. OZARK INN _____ | 3. BOWLING CENTER _____ |
| 4. FOOD COURT _____ | 5. BASE TOUR _____ | 6. CUSTOMER SERVICE _____ |
| 7. OSCAR- 1 _____ | 8. FINANCE _____ | 9. LEGAL OFFICE _____ |

IN ORDER FOR US TO PLAN PROPERLY, PLEASE RETURN THIS FORM TO ARRIVE NO LATER THAN 24 SEPTEMBER 2012.

509 MSG/CVR
509 SPIRIT BLDG, SUITE 117
WHITEMAN AFB, MO 65305-5021